

Appeal Procedure for ATCM Membership Application

1. Purpose

This procedure explains how applicants may appeal a membership application decision made by the Association of Traditional Chinese Medicine and Acupuncture UK (ATCM). It ensures fairness, transparency, and independence in the admissions process.

2. Appealable Decision

Applicants may appeal the review decision, which refers to the final decision made after the interview and assessment of the application.

3. Grounds for Appeal

Applicants may appeal **only** on one or more of the following valid grounds:

3.1 Procedural Irregularity

The admissions process was not followed correctly. Examples:

- Required documents were not reviewed
- Interview panel did not follow the published criteria
- Incorrect application of eligibility rules

3.2 Bias or Conflict of Interest

Evidence that the decision may have been influenced by unfair treatment, discrimination, or an undeclared conflict of interest.

3.3 New and Significant Information

Important new evidence that:

- was not available earlier, and
- may reasonably have affected the outcome.

Note:

Disagreement with the decision alone is **not** a valid ground for appeal.

4. What Cannot Be Appealed

Appeals will not be accepted if based only on:

- disagreement with the outcome
- a desire for a second interview
- dissatisfaction without evidence

5. Appeal Panel Composition

To ensure fairness and independence, members of the Appeal Panel **must not** have been involved in:

- the initial screening
- the interview
- the first decision

The Appeal Panel includes:

- One senior ATCM Council member (independent of the original decision)
- One lay member
- One academic or clinical assessor not involved in the original interview

6. Submitting an Appeal

Appeals must be submitted in writing within 14 days of receiving the decision. The appeal must include:

- Applicant's full name
- Date of the original decision
- Specific ground(s) for appeal
- Supporting evidence

Appeals should be emailed to: info@atcm.co.uk

7. Appeal Review Process

1. **Acknowledgement** – within 5 working days

- 2. **Panel Review** independent review of all documents
- 3. Outcome issued within 21 days

Options:

- o Original decision upheld
- Decision overturned
- o Reassessment or new interview required

All Appeal Panel decisions are final.

8. Record Keeping

All appeal records are securely stored and reviewed annually for quality assurance and continuous improvement.